Audi of America, Inc.



Audi of America, Inc. 3800 Hamlin Rd. Auburn Hills, MI 48326 www.audiusa.com

October 2013



Vehicle Identification Number (VIN):



Subject:

Safety Recall 20U6 - Fuel Line

2013-2014 Model Year Audi S6 and S7

Dear Audi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in some 2013-2014 model year Audi S6 and S7 vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

Due to manufacturing tolerance issues, a fuel line in affected vehicles can become damaged over time. If this happens, it could result in a fuel leak. Leaking fuel, in the presence of an ignition source, can lead to a fire.

What will we do?

To help identify and correct this defect, your authorized Audi dealer will inspect and, if necessary, replace a fuel line in your vehicle. This work will take about two hours to complete and will be performed for you free of charge.

What should you do?

Please contact your authorized Audi dealer without delay to schedule this recall repair. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

Precautions You Should Take If you should smell fuel in your vehicle, please have the vehicle inspected by an authorized Audi dealer or qualified repair shop without delay.

Lease vehicles and address changes

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously paid for repairs relating to the condition described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.